# Review of salesforce.com's Acquisition of:

**ExactTarget** 

July 2013





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### **ExactTarget Is a Great Indiana Success Story**

- ExactTarget Successfully Capitalized On the Opportunities of Being a Startup in Indiana, Deploying Venture Capital, Going Public, Completing a Follow-On Offering, and Ultimately Exiting to the World's Largest SaaS Company
- Beyond Creating Significant Wealth For Its Investors, ExactTarget Had \$300M in Option Gains For 1,700 employees, 1,000 of Which Are Located in Indiana
- ExactTarget Will Continue to Spawn Future Entrepreneurs Further Accelerating Indiana's Innovation Momentum
- ExactTarget Is a Blueprint For Other Indiana-Based Startups





# **Key Questions We Examine in salesforce.com's (CRM) Acquisition of ExactTarget (ET)**

Navidar Has Fielded a Number of Calls Regarding This Transaction.

As a Result, We Have Compiled an Analysis to Address the Two Most Common Questions

**1** How Does ExactTarget's Acquisition Price Compare to Other SaaS Software Transactions?

2 Why Was the Transaction Structured As a Tender Offer, Which Is Less Common Than a Merger?









#### **Review of the Transaction**

#### **Transaction Summary**

Valuation Highlights		\$ in millions, except per share data					
Offer Share Price (\$)			\$33.75				
FD Shares Outstanding <sup>(1)</sup>			77.5				
<b>Equity Value</b>			\$2,615.4				
Net Debt (Cash)			(\$101.0)				
<b>Total Enterprise Value</b>			\$2,514.4				
	LTM <sup>(2)</sup>	CY'13E	CY'14E				
Revenue	\$317.1	\$379.0	\$458.7				
EV/ Revenue	7.9x	6.6x	5.5x				
	Off	Offer Premium <sup>(3)</sup>					
Offer Price (\$ )	1-Day	15-Day	30-Day				
\$33.75	52.7%	60.9%	69.9%				

#### **Transaction Strategic Rationale**

- Expands growth and capability in interactive and email marketing, and marketing automation
- Accelerates the growth and leadership of the CRM Marketing Cloud
- CRM brings together a complete suite of services; as opposed to point products
- Increase value proposition for customers of both companies
  - ➤ Allows CRM clients to extend their investments in marketing automation and deliver marketing platform of choice for CMOs
  - ➤ Allows ExactTarget's customers to leverage CRM's leading sales, service and platform solutions to transform their end-to-end customer experience

Note: Balance sheet data as of 3/31/13. Estimates based on an average of select Equity Research Analyst projections.

- (1) Equity Value based on diluted shares outstanding under Treasury Stock Method.
- (2) LTM = Last Twelve Months.
- (3) 1-trading day premium based on closing price of \$22.10, 15-trading day premium based on closing price of \$20.97, and 30-trading day premium based on closing price of \$19.86.





# **Equity Research Analysts Are Generally Bullish on the Acquisition, Some Voice Concerns**

#### **Bright Spots**

"Reasonable valuation, higher bid unlikely, in our view. Salesforce.com's (CRM) offer to acquire ET is not surprising to us given CEO Marc Benioff's previously publicly announced intent to further build out his company's marketing cloud inorganically. Based on our estimates, the purchase price implies a 5.2x 2014E EV/Revenue (versus the SaaS peer group at 4.4x), which we view as a reasonable price for a market leading subscription software vendor growing organically ~20% yr/yr. Because CRM management said that the bidding process was competitive, we do not believe a higher bid will emerge."

Credit Suisse – Phillip Winslow – 06/05/13

"We consider the acquisition an excellent outcome for ExactTarget and its customers, as the company ends its independent public life in a truly logical home."

Roth Capital Partners – Nathan Schneiderman – 06/04/13

"We like the potential synergies of ExactTarget and believe the acquisition will ultimately accelerate CRM's organic growth, add scale to the marketing business, while driving demand for the segment."

Oppenheimer – Brian Schwartz – 06/04/13

"While the Street views Email Marketing as a commodity-like market unworthy of their investment, we firmly believe that real **potential exists to transform the ultra-fragmented Marketing segment into a big opportunity by congealing several of the "fragments" into a cohesive whole."** 

Piper Jaffray – Mark Murphy – 06/04/13

"Filling out the Marketing Cloud with marketing automation and campaign management tools from ExactTarget helps complete the functionality roadmap for a complete marketing solution, and **over the longer-term**, **we believe this deal could position CRM as a clear leader in the emerging cloud-based marketing market."** 

Evercore Partners – Kirk Materne – 06/04/13

#### **Potential Concerns**

"While we expect SFDC's superior distribution capabilities to drive better growth than ET could have done on its own, we also expect the combined entity to continue to lose money for the next six quarters."

Cowen & Company - Peter Goldmacher - 06/04/13

"We're mixed on the deal. While ET and its peers are still posting solid 20%-plus growth rates, we have reservations about the email marketing space and our source have historically argued that CRM deemed it to be low on the value stack. Moreover, the deal will obfuscate CRM's true organic revenue and billings growth rates (a sensitive issue given CRM's recent print) and the non-GAAP EPS dilution was more than we were expecting."

BMO Capital Markets – Karl Kierstead – 06/04/13

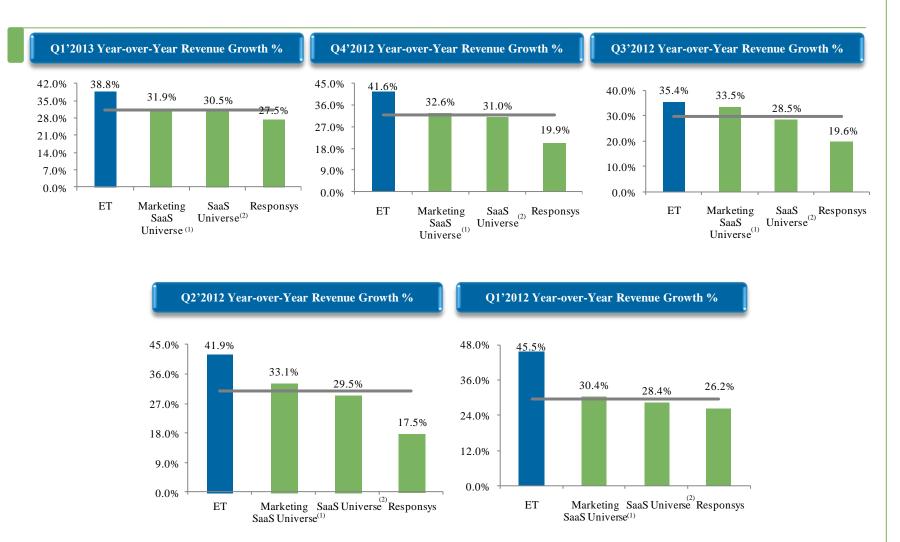
"Although we view ET as a leader in B2C marketing automation, we think much of its core email marketing business is fairly heavily commoditized, and we are not sanguine about its long-term operating margin potential."

Wedbush Securities – Steve Koenig – 06/04/13





## ET Has Consistently Outperformed Its Peers...



Source: S&P CapitalIQ.

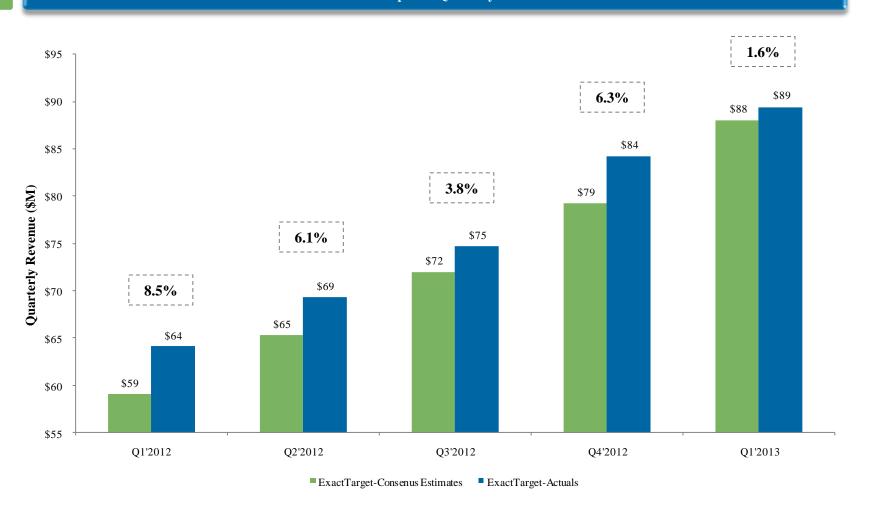
<sup>(1)</sup> Marketing comparables include: ConstantContact, Demandware, Marketo, Responsys, salesforce.com, and Vocus.

<sup>(2)</sup> SaaS comparables include: Blackbaud, Concur Technologies, Constant Contact, Cornerstone OnDemand, Demandware, inContact, Interactive Intelligence, j2 Global, Jive Software, Marketo, NetSuite, Responsys, salesforce.com, ServiceSource International, SPS Commerce, Synchronoss Technologies, Vocus, and Workday.



# ...and Has Consistently Exceeded Equity Research Analyst Expectations...





Source: S&P CapitalIQ and Equity Research.

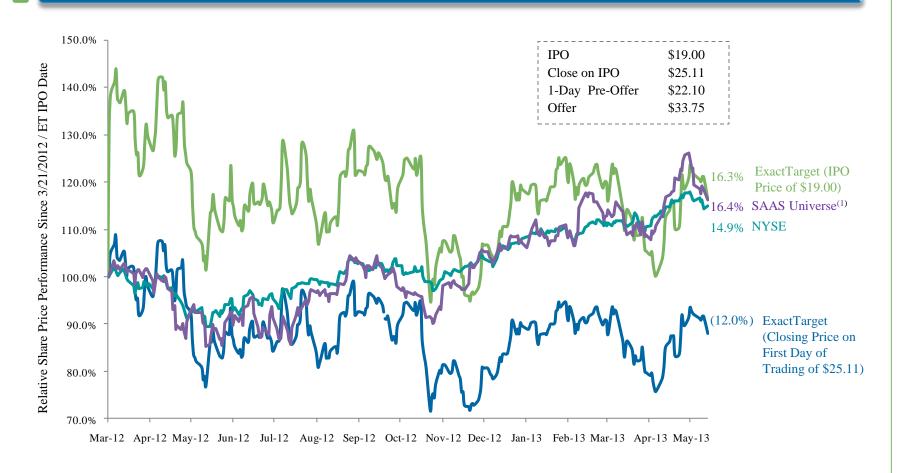
Note: Text boxes indicate percentage change in ET's actual quarterly revenue versus its consensus estimates.





# ...However, Compared to Its Closing Share Price On Its First Day of Trading, ET Has Underperformed the Overall Market...

#### **ET Share Price Performance Since IPO**



Source: S&P CapitalIQ.

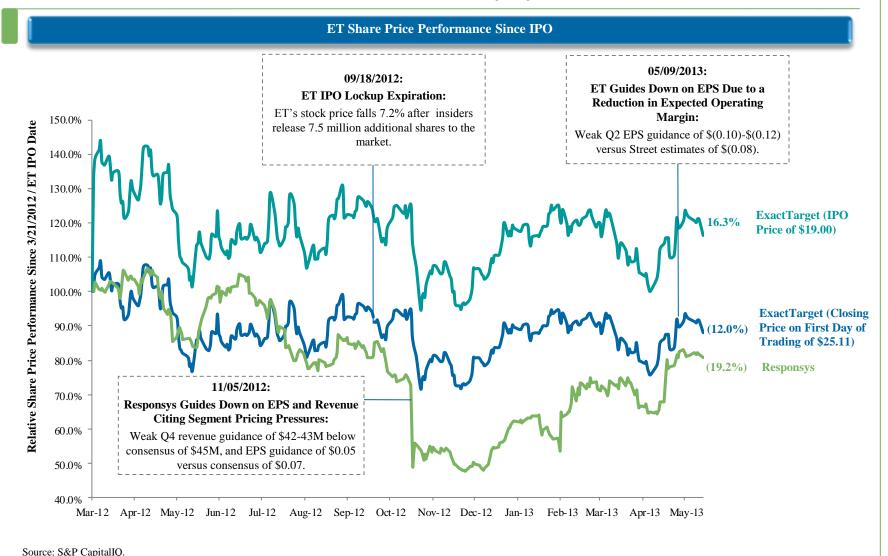
(1) SaaS Universe includes: Blackbaud, Concur Technologies, Constant Contact, Cornerstone OnDemand, Demandware, inContact, Interactive Intelligence, j2 Global, Jive Software, Marketo, NetSuite Responsys, salesforce.com, ServiceSource International, SPS Commerce, Synchronoss Technologies, Vocus, and Workday.

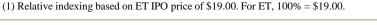
(2) Relative indexing based on ET IPO price of \$19.00. For ET, 100% = \$19.00.





### ...Largely in Part to Being Dragged Down by Responsys' Weak Guidance But More Recently by Its Own Guidance

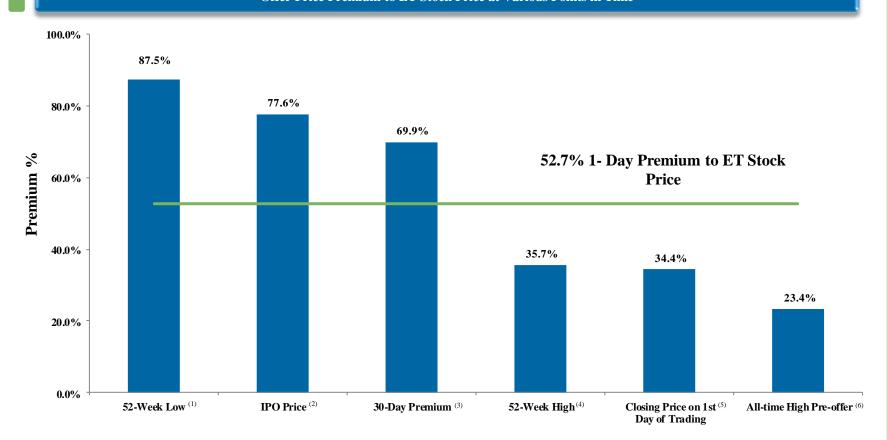






# The Premium Offered When Compared to the Stock Price at Different Points Varies Significantly

#### Offer Price Premium to ET Stock Price at Various Points in Time



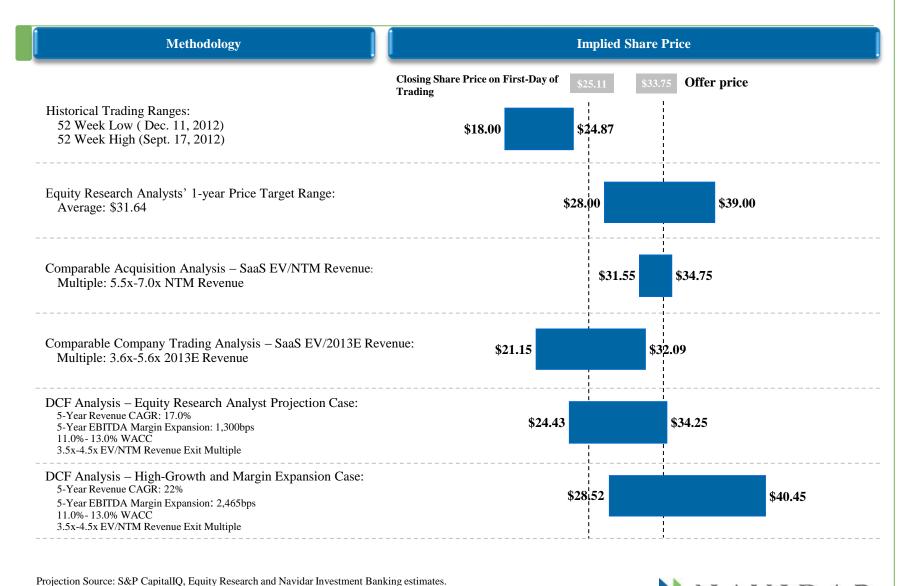
#### Source: S&P CapitalIQ.

- (1) 52-Week Low on Dec. 11, 2012 of \$18.00.
- (2) IPO Price of \$19.00.
- (3) 30 Trading-Day Premium Based on April 22, 2013, Closing Price of \$19.86.
- (4) 52-Week High on Sept. 17, 2012 of \$24.87.
- (5) Closing Price on 1st day of Trading of \$25.11.
- (6) All-time High Pre-offer Based on March, 27, 2012 Closing Price of \$27.35.





## **Comparing the Value ET Received For Its Shares**





### **Comparable Acquisition Analysis**

# The Enterprise Valuation Multiple Is 6.3x Compared to the Average of 7.6x and the Median of 6.7x For Comparable Deals

				Valuatio	n Metrics	Premiums Paid		
Date	Target	Acquirer	Enterprise Value (\$USDmm)	EV/NTM Revenues	NTM Rev. Growth <sup>(1)</sup>	1-Day Premium	1-Week Premium	1-Month Premium
6/3/2013	ExactTarget	salesforce.com	\$2,615	6.3x	20%	53%	47%	58%
SaaS Acquisitio	n Comparables							
11/23/2012	Eloqua	Oracle	\$872	8.1x	20%	31%	33%	34%
8/25/2012	Kenexa	IBM	\$1,307	3.3x	24%	42%	38%	87%
5/31/2012	Buddy Media	salesforce.com	\$745	19.7x	32%	NA	NA	NA
5/22/2012	Ariba	SAP	\$4,411	7.8x	13%	20%	19%	26%
2/8/2012	Taleo	Oracle	\$1,805	4.9x	16%	18%	24%	24%
12/2/2011	SuccessFactors	SAP	\$3,516	8.7x	38%	52%	77%	47%
10/23/2011	Rightnow	Oracle	\$1,521	6.2x	13%	20%	10%	38%
6/30/2011	Blackboard	Sponsor Group	\$1,767	3.2x	15%	4%	2%	7%
12/21/2010	Aprimo	Teradata	\$500	6.7x	10%	NA	NA	NA
			Average	7.6x	20%	27%	29%	37%
			Median	6.7x	16%	20%	24%	34%

Source: S&P CapitalIQ for comparables. ExactTarget projections based on average of select Equity Research Analyst Projections. (1): NTM is defined as next twelve months, or the four quarters ending 3/31/14 for ET. For the comparables NTM is based on the four quarters post-acquisition.





## **Comparable Company Trading Analysis**

# Based on Its Revenue Growth, ExactTarget Appeared to Be Undervalued Relative to Comparable Companies

(\$Millions, except per share values)					Valuation 1		Operating Metrics	
	Stock Price	Equity Value	Net Debt	Ent. Value	EV/Revenue		Revenue Growth	
				Ent. Value	2013E	2014E	2013E	2014E
ExactTarget @ 1-Day Prior to Acquisition	\$22.10	\$1,531.0	(\$101.0)	\$1,430.0	3.8x	3.1x	29.7%	20.7%
ExactTarget @ Acquisition Price	\$33.75	\$2,615.4	(\$101.0)	\$2,514.4	6.6x	5.5x	29.7%	20.7%
SaaS Marketing								
Constant Contact	\$16.14	\$495.7	(\$97.3)	\$398.3	1.4x	1.2x	13.4%	11.5%
Demandware	\$32.87	\$991.5	(\$102.1)	\$889.3	9.0x	6.7x	24.7%	34.4%
inContact	\$7.70	\$410.9	(\$40.9)	\$370.0	2.7x	2.3x	23.5%	18.8%
Responsys	\$11.51	\$568.2	(\$105.4)	\$462.8	2.4x	2.1x	17.9%	16.5%
Marketo	\$19.94	\$713.5	(\$32.5)	\$681.0	9.1x	7.1x	28.0%	NA
salesforce.com	\$39.61	\$23,367.3	(\$405.5)	\$22,961.9	5.9x	4.7x	27.7%	25.7%
Vocus	\$9.25	\$195.1	(\$40.1)	\$232.5	1.2x	1.1x	10.3%	10.5%
			[	Average	4.5x	3.6x	20.8%	19.6%
			Į	Median	2.7x	2.3x	23.5%	17.7%
SaaS Others				_				
Blackbaud	\$30.77	\$1,404.5	\$203.7	\$1,608.1	3.2x	3.0x	12.0%	8.5%
Concur Technologies	\$80.92	\$4,517.8	(\$208.3)	\$4,309.6	7.5x	6.1x	24.2%	23.2%
Cornerstone OnDemand	\$40.96	\$2,090.3	(\$69.3)	\$2,021.0	11.1x	7.8x	54.4%	41.7%
Interactive Intelligence Group	\$51.71	\$1,028.9	(\$68.7)	\$960.2	3.2x	2.7x	25.7%	18.5%
j2 Global	\$41.34	\$1,898.8	(\$48.7)	\$1,849.5	3.6x	3.4x	40.1%	4.5%
Jive Software	\$17.40	\$1,159.5	(\$133.6)	\$1,025.9	6.8x	5.3x	32.1%	29.3%
NetSuite	\$87.90	\$6,485.4	(\$176.7)	\$6,308.8	15.5x	12.1x	32.0%	27.5%
ServiceSource International	\$8.28	\$636.1	(\$116.8)	\$519.3	1.9x	1.7x	10.2%	14.4%
SPS Commerce	\$53.67	\$805.8	(\$72.6)	\$733.2	7.3x	6.1x	30.0%	19.2%
Synchronoss Technologies	\$31.27	\$1,200.0	(\$57.2)	\$1,142.8	3.3x	2.8x	25.5%	20.5%
Workday	\$65.46	\$11,324.6	(\$784.4)	\$10,540.2	24.0x	15.9x	60.4%	50.9%
			[	Average	6.3x	5.1x	28.6%	20.7%
				Median	5.2x	4.3x	27.8%	19.9%

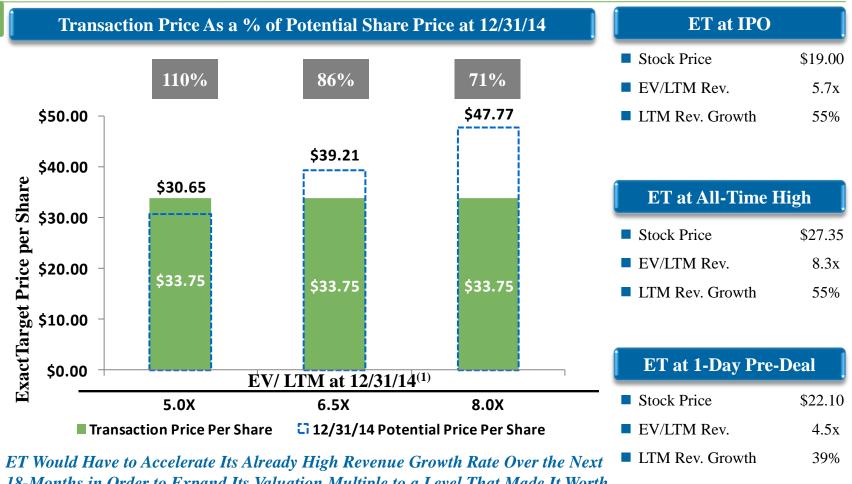
Source: S&P CapitalIQ for comparables. ExactTarget projections based on average of select Equity Research Analyst Projections.

Note: Market data for comparable companies as of June 10, 2013.





#### Offer Price Appears to Give ET Credit On a Forward Basis



ET Would Have to Accelerate Its Already High Revenue Growth Rate Over the Next 18-Months in Order to Expand Its Valuation Multiple to a Level That Made It Worth Remaining Independent. Therefore, the Tender Price Looks Attractive.

<sup>(1)</sup> Price per share at 12/31/14 calculated using expected 2014 revenue of \$459 million, which is based on an average of select Equity Research Analyst estimates. In order to calculate price per share from Enterprise Value, an estimate of \$73 million as of 12/31/2014 was used for cash, and shares were based on 69.277 million basic shares and 11.121 in-the-money options with a weighted average exercise prices of \$8.82 using the treasury stock dilutive share calculation. **Note this analysis has not discounted the future price to today's date.** 





### **Review of Structure in ExactTarget Transaction**

- On June 03, 2013 salesforce.com entered into an acquisition agreement through its wholly owned subsidiary, Excalibur Acquisition Corp., to acquire ExactTarget
- A cash tender offer commenced on June 12, 2013 to purchase all of the outstanding ExactTarget common shares, at a price per share of \$33.75
  - Tender offer expires July 10, 2013
  - Salesforce.com plans to consummate the merger under the "short form" merger procedures of Section 253 of the DGCL (Delaware General Corporation Law)
  - ExactTarget has granted an option to salesforce.com to issue authorized shares that will help salesforce.com acquire 90% of the shares then outstanding in order to facilitate completion of the merger
  - In order to induce the merger, certain shareholder's of ExactTarget (accounting for 20% of the shares outstanding), have entered into an agreement to tender their shares to the acquirer and if required vote their shares in favor of the acquisition
  - If salesforce.com does not have sufficient shares to consummate the merger under the "short form" merger procedure then ExactTarget will convene a meeting of stockholders to vote on the merger
- Following the successful completion of the tender offer, ExactTarget shares not tendered in the tender offer will be converted in a second step merger into the right to receive the same \$33.75 per share in cash paid in the tender offer
- Following the completion of the offer, Excalibur Acquisition Corp will be merged with and into ExactTarget and ExactTarget will become a wholly owned subsidiary of Salesforce.com
  - The transaction is expected to be completed in salesforce.com's second fiscal quarter of 2014, ending July 31, 2013





#### **Tenders Offers Could Be More Common in the Future**

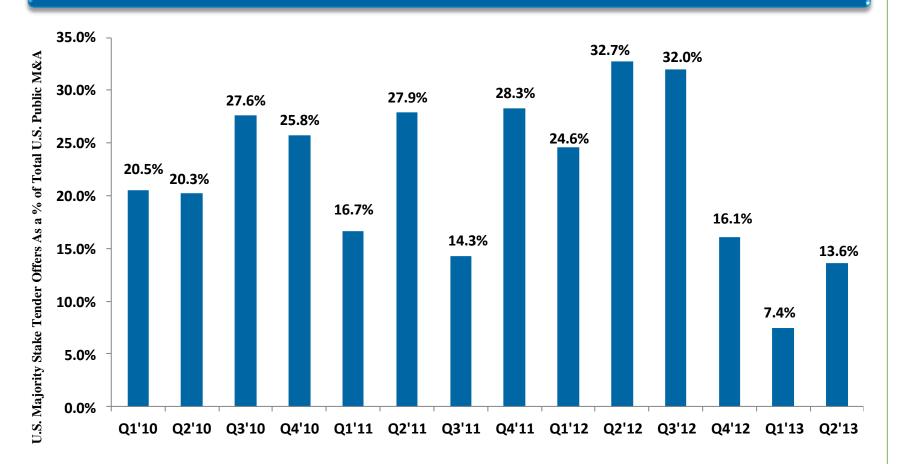
- Tender Offers Are a Less Common Acquisition Structure and Represented Only 14% of Total Public Company M&A in Q1'13
- Tender Offers Do Not Require a Shareholder Meeting or Board Approval and Are Able to Be Completed Relatively Quickly
- Mergers Are Preferable As They Allow Acquirers to Obtain 100% Ownership in a Single Step
- Tender Offers May Become More Common in the Future
  - Delaware decision on top-ups that will provide more certainty that a top-up will work to provide a bidder with total ownership of a target upon the successful completion of the tender offer
  - Provides flexibility for repeated extensions of the offer to fulfill the condition requiring a majority of shares tendering
  - Provides greater flexibility at the end-stage of a deal over a merger
- Recently Proposed Amendment That May Enhance the Appeal of the Tender Offer Over a One-step Merger
  - New provision will provide a means to avoid the need to circulate a Schedule 14C Information Statement and hold a stockholder vote should the tender offer fall short of reaching the 90% threshold specified in DGCL Section 253
  - Proposed amendment to streamline the acquisition process would be available on an "opt-in" basis to target companies whose shares are either listed on a national securities exchange or held of record by more than 2,000 holders





#### U.S. Tender Offers vs. U.S. Public M&A – Since 2010<sup>(1)</sup>

#### U.S. Majority Stake Tender Offers As a % of Total U.S. Public Company M&A



Source: S&P CapitalIQ.

Note: Q2'13 consists of data through June 10, 2013.

Note: M&A Deals only includes deals where the Target Companies are publicly listed.





# **Large Public Software M&A Deals – Since 2010**

Date	Buyers	Target	Transaction Value (M)	EV/Rev. (x)	EV/EBITDA (x)	Tender Offer	Merger
6/4/2013	salesforce.com	ExactTarget	\$2,628	7.9x	NA	✓	
5/20/2013	Vista Equity Partners	Websense	\$1,050	2.7x	17.8x	✓	
5/8/2013	Trulia	Market Leader	\$336	6.6x	NA		✓
12/20/2012	Oracle	Eloqua	\$956	9.7x	NA		✓
12/17/2012	Elliott Management	Compuware	\$2,257	2.4x	15.1x		✓
11/28/2012	NCR	Retalix	\$747	2.3x	25.5x		✓
10/29/2012	Riverbed Technology	OPNET Technologies	\$994	5.0x	26.7x	✓	
8/27/2012	IBM	Kenexa	\$1,397	4.1x	49.0x		✓
5/22/2012	SAP America	Ariba	\$4,608	8.8x	108.0x		✓
5/1/2012	OpenText	EasyLink Services	\$332	1.7x	7.3x		✓
2/9/2012	Oracle	Taleo	\$1,921	5.7x	60.9x		✓
1/27/2012	BMC Software	Numara Software	\$306	NA	NA		✓
1/17/2012	Blackbaud	Convio	\$326	3.4x	35.5x	✓	
12/8/2011	IBM	DemandTec	\$486	4.8x	NA		✓
12/3/2011	SAP America	SuccessFactors	\$3,764	12.1x	NA	✓	

Source: S&P CapitalIQ.





# **Large Public Software M&A Deals – Since 2010 (Cont.)**

Date	Buyers	Target	Transaction Value (M)	EV/Rev. (x)	EV/EBITDA (x)	Tender Offer	Merger
10/24/2011	Oracle	Rightnow Technologies	\$1,763	7.0x	63.8x		✓
10/11/2011	NeuStar	Targus Information	\$658	4.4x	11.7x		✓
8/24/2011	CVC Capital Partners	Raet B.V.	\$576	3.0x	NA		✓
7/1/2011	Providence Equity Partners	Blackboard	\$1,852	3.7x	22.3x		✓
3/28/2011	eBay	GSI Commerce	\$2,381	1.6x	20.5x		✓
2/1/2011	Time Warner Cable	NaviSite	\$332	2.5x	12.3x		✓
11/2/2010	Oracle	Art Technology Group	\$1,033	4.5x	32.1x		✓
8/13/2010	IBM	Unica	\$490	4.1x	44.3x		✓
8/3/2010	GI Partners	SoftLayer Technologies	\$475	NA	NA		✓
7/26/2010	Roper Industries	iTradeNetwork	\$523	NA	NA		✓
5/24/2010	IBM	Sterling Commerce	\$1,400	NA	NA		✓
3/15/2010	Pegasystems	Chordiant Software	\$157	1.4x	NA	✓	
3/10/2010	CA Technologies	Nimsoft	\$353	NA	NA		✓
2/12/2010	Sponsor Group	SSI Investments	\$1,206	3.6x	9.7x		✓
04/03/2009	Vista Equity Partners	SumTotal Systems	\$134	0.9x	36.8x		✓

Source: S&P CapitalIQ.





### Two Basic Ways to Structure a Public Company Acquisition

#### **Common Structure**

- One-Step Merger in which target shareholders vote to approve transaction
  - Required vote is typically majority of outstanding shares
  - If approved, shareholders receive cash, stock, or a combination upon consummation of the merger

#### **ExactTarget Structure**

- **Two-Step Merger** in which acquirer first buys target stock in tender offer, then does statutory "squeeze-out" merger
  - Purchase enough shares to guarantee the required vote for the second-step merger
  - If acquirer gets 90% of shares it may squeeze out minority shareholders at same price in a short-form merger
    - Subsequent offering period, market purchases and top-up option help





### **Comparison of Tender Vs. Merger**

#### Benefits of Tender Offer: Two-Step Vs. a One-Step Merger

- No Pre-clearance: SEC pre-clearance of cash tender offer materials is not required
- **Speed:** A cash tender offer can be completed relatively quickly 20 business days in the case of a friendly deal not involving any regulatory issues
- **Direct:** A tender offer is made directly to shareholders and does not require a shareholder meeting or board approval (so useful/necessary for a hostile takeover bid)
- Freeze-out: A tender offer between parent/subsidiary can avoid entire-fairness heightened review so long as certain conditions (e.g., majority of minority) are met

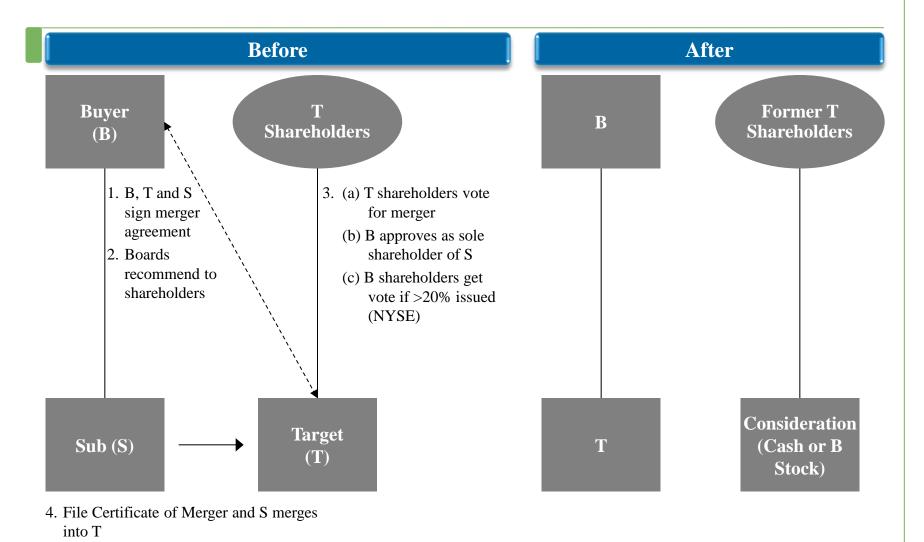
# Benefits of One-Step Merger Vs. Tender Offer (Two-Step Merger)

- 100% Ownership: Get to 100% ownership in a single step, which may be important for financing the transaction
- Possible Timing Advantage: If regulatory or other conditions delay closing tender offer for more than three to four months, the interloper risk can be eliminated (by securing shareholder approval) more quickly in a one-step merger than in a two-step tender offer
- Flexibility in Structuring Consideration: Simpler to provide for cash-stock elections, collars, etc.
- Flexibility to Buy Target Shares in the Market: Can buy target shares during deal pendency (subject to any applicable restrictions), which cannot in a tender offer





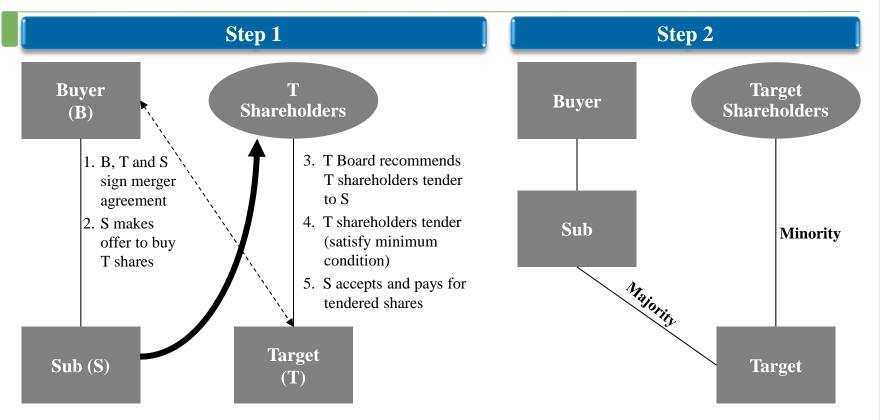
## One Step Merger: Straight to the Merger Vote







### **Two Step: Tender Offer, Then Merge – ExactTarget Structure**

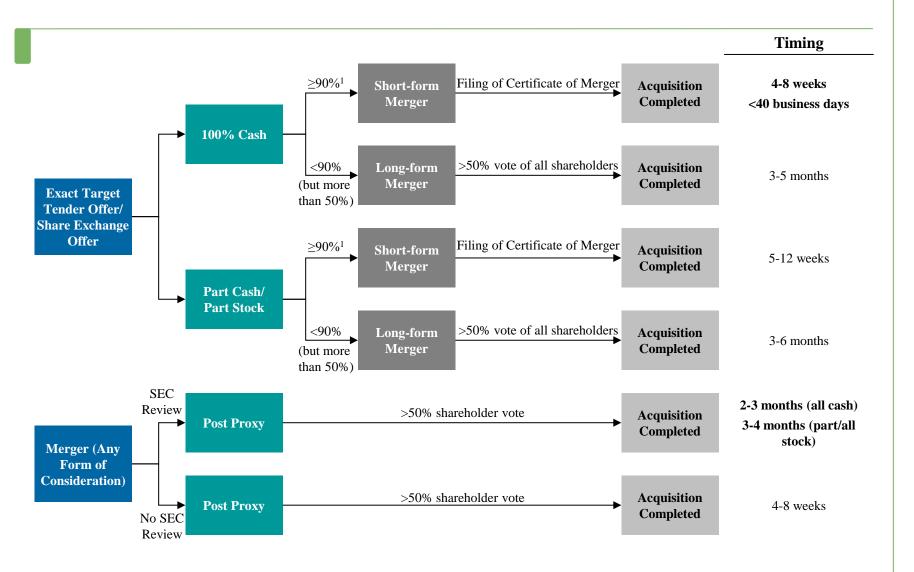


- 6. (a) If S owns >90%, does short-form merger into T
  - (b) If S owns <90%, S calls share-holder meeting, votes for merger and then merges into T





### **Timing to Acquire a Public Company**



Source: Skadden, Arps, Slate, Meagher & Flom M&A structuring presentation. (1) Including after subsequent offering period and top-up option, if applicable.

